



TERMS AND CONDITIONS

PAYMENTS: A non-refundable deposit is required for all reservations upon signing this agreement. The required deposit is stated on the 1st page of this service agreement. The deposit is applied to the total cost of the reservation. Full payment for the total cost for vehicles is due 5 days prior to commencement of 1st scheduled pickup except for buses. Full payment for buses must be received 4 weeks prior to service date. Credit Cards are accepted for final payment. Online bank account payments are also available for your convenience. ****All check payments must be received 14 business days prior to pick up except for buses as noted above.*** Overtime will apply after the first 9 minutes of prearranged drop off times, after that, time is billed in ½ hour increments at the contracted hourly rate, plus 20% gratuity for the chauffeur, and a 8.5% STC charge. Overtime MUST be paid in cash BEFORE overtime occurs. For VIP, Regular Corporate Clients, and Regular Affiliate Accounts overtime will be billed to the credit card provided. All final charges for reservations made for services outside of the USA are subject to the actual exchange rate the day of the transaction. All reservations are charged within 24-48 business hours of the reservation date.

CANCELLATION POLICY: All deposits are non-refundable. Any group (15+ reservations) will be charged a 25% cancellation fee once entered into our system. All group cancellations cancelled with less than 72 hours notice from initial pick up will result in a 50 % charge to cover all costs incurred. Sedans, SUV and Van airport service have a 3 hour cancellation policy (by phone only) to avoid a full charge. ***All shuttle bus and motorcoach reservations must be paid in full 4 weeks prior to the reservation and all payments are NON-REFUNDABLE and NON-TRANSFERRABLE.*** All hourly and non-airport reservations require a 5 day notice to avoid a full charge unless otherwise stated on the first page of this agreement.

THE DEPARTMENT OF TRANSPORTATION BUREAU OF MOTOR CARRIER SAFETY:

(DOT) has adopted certain regulations for the protection and safety of both the charter customer and Chauffeurs. Chauffeurs are limited to 15 consecutive hours on duty in any one day. Of these 15 hours, a maximum of 10 hours may be actual driving hours. Once the Chauffeur's total or driving hours have been used – the Chauffeur must have a minimum of eight (8) hours off duty before local service or extended period of driving may be performed. Additionally, no coach driver may drive more than 70 hours in any 8 consecutive day period. A second coach driver will be required if your program is scheduled to exceed the driving hours set forth by the DOT. Failure to adhere to the rules set forth by the DOT will cause coach drivers to be declared "out of



service.” Coach drivers who have been declared out of service may not operate a commercial motor vehicle until lawfully able to do so under the rules set by the DOT. Aristocat Transportation complies with all DOT regulations. All coach drivers are required to maintain a written log record of hours on duty.

DETAILED ITINERARIES: are necessary and must list all stops with adequate directions or addresses. Chauffeurs are instructed to work with group leaders and in many cases advise travel times, routings, places to eat or places to see, etc. However, rather than depend upon the Chauffeur on the road, discuss your travel plans with our office; we will be happy to assist you making your travel plans prior to departure. Motor coaches will not be able to pick up at private residences.

CLEANLINESS AND DAMAGE TO VEHICLES: are both the responsibility of you the customer and the Chauffeur. Aristocat Transportation is not responsible for lost or stolen articles. Passengers are responsible for any damage to vehicle including but not limited to negligence. Minimum \$250.00 fee. Smoking is prohibited in any vehicles of Aristocat Transportation. Passengers may bring food and beverages on board (cans or plastic containers only.) Alcohol may be consumed in appropriate quantities only if all passengers in the vehicle are of legal drinking age with proper I.D.. Aristocat Transportation has complete authority to terminate the charter at any time due to inappropriate behavior.

SEATING AND SAFETY: are top priority to both you and Aristocat Transportation. We ask that all passengers remain seated at all times while the vehicle is in motion. The total number of passengers can not exceed the seating capacity of each vehicle. Charter groups must provide adequate supervision for all guests. For your SAFETY, your Chauffeur must devote his full attention to his driving.

LIABILITY: Aristocat Transportation shall not be liable for any failure to perform its obligations where such failure is as a result of Acts of Nature (including fire, flood, earthquake, storm, hurricane, snow, ice, tornado or other natural disaster), war, invasion, act of foreign enemies, hostilities (whether war is declared or not), civil war, rebellion, revolution, insurrection, military or usurped power or confiscation, terrorist activities, nationalization, government sanction, blockage, embargo. Aristocat Transportation will endeavor to maintain the schedule submitted by its client, but is not guaranteed. If in any Act of Nature, as mentioned above, and other

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conditions beyond our control, make it, in the opinion of the carrier, inadvisable to operate chartered coaches either from points of origin or any point in route, the carrier shall not be liable therefore, or be held for damages for any reason whatsoever. Aristocat Transportation reserves the right to lease equipment from other carriers if necessary to fulfill this charter agreement. Aristocat Transportation, the Chauffeur, and any of its agents or contractors does not guard or assume care, custody or control of your luggage, bags and other personal belongings and their contents and is not responsible for fire, theft, damage, or loss of any such luggage, bags and other personal belongings and their contents. Your luggage, bags and other personal belongings and their contents are your responsibility and you place them on this bus/vehicle entirely at your own risk. Luggage and all other property will be handled only at passengers own risk and only in an amount that can conveniently be carried in the chartered bus. Any damage to the vehicle, caused by the chartering party, will be charged to the chartering party.

Accepted By:

Name

Date: